



2600 Maitland Center Pkwy.

Suite 300

Maitland, FL 32751

P.O. Drawer 2500

Winter Park, FL

32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

187282  
July 16, 2007  
Via Overnight Delivery

2000-505-C

Mr. Doug Pratt  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

RE: Time Warner Telecom of South Carolina, LLC  
SC Service Quality Report (CLEC)  
For the quarter of April 1, 2007 to June 30, 2007

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of April 1, 2007 to June 30, 2007, filed on behalf of Time Warner Telecom of South Carolina, LLC. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Doug Forster  
Compliance Reporting Specialist

file: Time Warner Telecom of South Carolina, LLC - Reporting - South Carolina

RECEIVED  
JUL 18 2007  
PSC SC  
MAIL / DMS

# SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

## **SOUTH CAROLINA OPERATIONS**

COMPANY NAME Time Warner Telecom of South Carolina, LLC

QUARTER / YEAR Second / 2007

	Month07	April	May	June
Number of Customer Access Lines		<u>3,509</u>	<u>3,551</u>	<u>3,525</u>
Trouble Reports / Access Line (%)		<u>0.11%</u>	<u>0.06%</u>	<u>0.09%</u>
Customer Out of Service Clearing Times (%)		<u>100.00%</u>	<u>100.00%</u>	<u>100.00%</u>
New Installs Completed w/in 5 Days (%)		<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
Commitments Fulfilled (%)		<u>100.00%</u>	<u>100.00%</u>	<u>100.00%</u>

Comments / Explanations: \_\_\_\_\_  
\_\_\_\_\_

Person Making Report / Contact Information: Carolyn Ridley 615-376-6404  
\_\_\_\_\_

Authorized Signature *Carolyn Ridley*  
Carolyn Ridley, Vice President Regulatory

Date 7/12/07